



The temi service robot is in use at the Lab Hotel. Image credit: Helbling

Helbling and Arabesque LLC showcase concierge robot in Lab Hotel

06 May 2024 15:35



Zurich/Thun - Helbling Technik and Arabesque LLC are hosting an Open Day at the Lab Hotel in Thun on 14 May. Visitors will have chance to experience the companies' concierge robot in this experimental field of artificial intelligence and robotics, as well as discuss potential applications with experts.

The Zurich-based companies [Helbling Technik](#) and [Arabesque LLC](#) are inviting people to find out more about the use of the temi service robot in the hotel industry at an open day at the [Lab Hotel](#) in Thun in the canton of Bern, according to a [statement](#) from Helbling.

The two companies have prepared the concierge robot to accomplish its tasks in guest services. Since 16 April, temi has been greeting, informing and accompanying guests throughout the hotel. The hotel provides training for future hoteliers and describes itself as a hub of experimentation and innovation in the hotel industry.

Helbling Technik is a division of the engineering and consulting firm [Helbling](#). Among others, Helbling Technik develops innovative, customized software solutions and integrates them into existing digital ecosystems. Arabesque specializes in human-centric robotics and is active in the strategic consulting and implementation of robotics and artificial intelligence (AI).

The companies' robot gives AI a body. The technology behind the AI-based concierge enables machines to communicate naturally with humans, allowing for a certain amount of interaction. The Open Day will take place on 14 May from 2 to 5 pm at the Lab Hotel in Thun. Visitors can observe the robot in action and discuss the future of guest services with experts. [ce/mm](#)



Related partners

- Zurich CC
- Greater Zurich
- Helbling

Supporting partner



SWISS PAVILION DIGITAL

+ GITEX

T-Link supports startups with offers for GITEX in Dubai

25 April 2024 12:15

+ ADSW

Daphne Technology reduces methane emissions in gas engines

10 April 2024 10:14

+ ADSW

Hitachi Zosen Inova developing Waste-to-Energy plant in Abu Dhabi

09 April 2024 12:34

+ GITEX

T-Link organizes SWISS Pavilion for GITEX GLOBAL

09 April 2024 09:37

