



# ARABESQUE

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## AI-based concierge robot

Zurich, April 30, 2024 - The Lab Hotel in Switzerland - a pioneer in innovation and technology in the hotel industry - has recently started using an **AI-based concierge robot**.

Since April 16, the hotel has been a futuristic testing ground for AI and robotics for a few weeks. The social robot temi gives artificial intelligence (AI) a body and interacts with the environment to carry out various use cases: As an AI concierge, temi greets, informs and accompanies guests and visitors to various locations in the hotel.

The two companies Arabesque LLC and Helbling Technik AG are responsible for this project. Arabesque is active in the field of strategic consulting and implementation of robotics & AI, while Helbling Technik is a reliable partner that realizes innovative, tailor-made software solutions for its clients and integrates them into the existing digital ecosystem.

The technology behind the **AI-based concierge** enables machines to talk to people in a natural way, creating an exciting, interactive guest experience.

AI robotics is increasingly being used in the hotel industry, whether to overcome the shortage of skilled workers or as a modern approach to guest care.

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